Mission Statement

The Office of Student Financial Assistance, a unit within Student Development and Enrollment Services, is dedicated to supporting UCF's mission and goals through the efficient delivery of student aid. The office provides UCF students with a comprehensive offering of financial assistance options to support student success and the attainment of a university degree.

Offer the best undergraduate education available in Florida

✓ Provided financial aid and related counseling for FTIC students and their parents, and transfer students

✓ Provided efficient and effective undergraduate student employment

Achieve international prominence in key program of graduate study and research

✓ Continued coordination with International Services Center of the tax review process for international students

Become more inclusive and diverse

✓ Assisted in providing resources to Minority Programs in Education

Be America's leading partnership university

✓ Continued collaboration with Multicultural Academic & Support to provide foster care students with comprehensive support and guidance throughout the enrollment, registration and financial aid process

✓ Chaired the University Scholarship Committee

✓ Worked with UCF Affiliated housing to continue to improve the process of providing rent deferments for financial aid recipients who reside there

✓ Continued active involvement in the development and placement of Federal Work Study students in community service locations throughout the Orange County School system and local community

✓ Collaborated with UCF Dining Services for the meal plan deferment process.

✓ Collaborated with CS&T, Faculty Center, and others for the attendance process.
Accomplishments

- Awarded over **$472.1 million** in aid
- Disbursed over **$468.9 million** in aid
  (Increase of **$15.9 million** from the previous year)
- Received more than **239,674** aid applications
- Processed over **343** Professional Judgment requests
- Provided over **$75.4 million** in scholarship funds for students
- Provided over **$2.1 million** in employment money benefiting UCF students
- Funded over **$121.9 million** in federal, state, and institutional grants
- Processed over **$4.4 million** in athletic service awards to **447** athletes
- Processed over **89,130** loans for **33,730** students totaling over **$269.3 million**
- Processed over **23,449** files through the verification process
- Processed over **2,205** Satisfactory Academic Progress appeals
- Continued collaboration with UCF College of Medicine to assist them in their financial aid processing
- Implementation of “Confirmation of Academic Activity”
- Purchased “AcademicWorks” Scholarship Database System
- Completed Cost of Attendance and Customer Service Surveys
- Provided professional development to staff via national, regional and state association conferences and training workshops, and an annual retreat

### Scholarships

<table>
<thead>
<tr>
<th>Fund Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Private Scholarships</td>
<td>$5,645,555</td>
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<tr>
<td>Foundation</td>
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<tr>
<td>Institutional/ Dept.</td>
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<tr>
<td>Fee Fund Institutional</td>
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<td>Graduate Fellowship</td>
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<td>State Scholarships</td>
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<td>Athletic Service Awards</td>
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<td>MED Scholarships</td>
<td>$2,747,914</td>
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