

Mission Statement

The Office of Student Financial Assistance, a unit within Student Development and Enrollment Services, is dedicated to supporting UCF's mission and goals through the efficient delivery of student aid. The office provides UCF students with a comprehensive offering of financial assistance options to support student success and the attainment of a university degree.

Offer the best undergraduate education available in Florida

- ✓ Provided financial aid and related counseling for FTIC students and their parents, and transfer students
- ✓ Provided efficient and effective undergraduate student employment

Achieve international prominence in key program of graduate study and research

- ✓ Continued coordination with International Services Center of the tax review process for international students

Become more inclusive and diverse

- ✓ Assisted in providing resources to Minority Programs in Education

Be America's leading partnership university

- ✓ Continued collaboration with Multicultural Academic & Support to provide foster care students with comprehensive support and guidance throughout the enrollment, registration and financial aid process
- ✓ Chaired the University Scholarship Committee
- ✓ Worked with UCF Affiliated housing to continue to improve the process of providing rent deferments for financial aid recipients who reside there
- ✓ Continued active involvement in the development and placement of Federal Work Study students in community service locations throughout the Orange County School system and local community
- ✓ Collaborated with UCF Dining Services for the meal plan deferment process.
- ✓ Collaborated with CS&T, Faculty Center, and others for the attendance process.

Accomplishments

- ✓ Awarded over **\$472.1** million in aid
- ✓ Disbursed over **\$468.9** million in aid
(Increase of **\$15.9 million** from the previous year)
- ✓ Received more than **239,674** aid applications
- ✓ Processed over **343** Professional Judgment requests
- ✓ Provided over **\$75.4 million** in scholarship funds for students
- ✓ Provided over **\$2.1 million** in employment money benefiting UCF students
- ✓ Funded over **\$121.9 million** in federal, state, and institutional grants
- ✓ Processed over **\$4.4 million** in athletic service awards to **447** athletes
- ✓ Processed over **89,130** loans for **33,730** students totaling over **\$269.3 million**
- ✓ Processed over **23,449** files through the verification process
- ✓ Processed over **2,205** Satisfactory Academic Progress appeals
- ✓ Continued collaboration with UCF College of Medicine to assist them in their financial aid processing
- ✓ Implementation of “Confirmation of Academic Activity”
- ✓ Purchased “AcademicWorks” Scholarship Database System
- ✓ Completed Cost of Attendance and Customer Service Surveys
- ✓ Provided professional development to staff via national, regional and state association conferences and training workshops, and an annual retreat

Scholarships	
<u>Fund Source</u>	<u>Amount</u>
Private Scholarships	\$ 5,645,555
Foundation	\$ 1,745,876
Institutional/ Dept.	\$ 861,801
Fee Fund Institutional	\$15,158,075
Graduate Fellowship	\$ 3,412,966
State Scholarships	\$41,019,698
Athletic Service Awards	\$ 4,449,569
MED Scholarships	\$ 2,747,914