

Mission Statement

To provide UCF students and the university community comprehensive quality service by offering options for financial assistance and efficient delivery of aid. The Office of Student Financial Assistance, a unit of Strategy, Marketing, Communications and Admissions, is dedicated to the attainment of UCF's mission and goals.

Offer the best undergraduate education available in Florida

- ✓ Provided financial aid and related counseling for FTIC students and their parents, and transfer students
- ✓ Provided efficient and effective undergraduate student employment

Achieve international prominence in key program of graduate study and research

- ✓ Continued coordination with Finance & Accounting and International Services Center of the tax review process for international students

Become more inclusive and diverse

- ✓ Assisted in providing resources to Minority Programs in Education
- ✓ Actively supported students participating in the SOAR (Seizing Opportunities for Achievement and Retention) and the Pegasus Program.

Be America's leading partnership university

- ✓ Continued collaboration through the Higher Education Foster Youth Network, which are primary contacts for financial aid assistance at post-secondary institutions within the Central Florida community
- ✓ Hosted College Goal Sunday weekend at UCF to assist parents and students with the process of applying for financial aid
- ✓ Chaired the University Scholarship Committee
- ✓ Worked with UCF Affiliated housing to continue to improve the process of providing rent deferments for financial aid recipients who reside there
- ✓ Continued active involvement in the development and placement of Federal Work Study students in community service locations throughout the Orange County School system and local community

Accomplishments

- ✓ Awarded over **\$315.2 million** in aid
- ✓ Disbursed over **\$279.9 million** in aid
- ✓ (Increase of **\$45.3 million** from the previous year)
- ✓ Received more than **105,891** aid applications
- ✓ Processed over **458** Professional Judgment requests
- ✓ Provided over **\$80.6 million** in scholarship funds for students
- ✓ Provided over **\$1.7 million** in employment money benefiting UCF students
- ✓ Funded over **\$50.1 million** in federal, state, and institutional grants
- ✓ Processed over **\$3.9 million** in athletic service awards to **437** athletes
- ✓ Processed over **36,140** loans for **17,917** students totaling over **\$149.6 million**
- ✓ Processed over **8,860** files through the verification process
- ✓ Processed over **1,180** Satisfactory Academic Progress appeals

- ✓ Continued collaboration with the new UCF College of Medicine to assist them in structuring their financial aid processes

- ✓ Provided professional development to staff via national, regional and state association conferences and training workshops, and an annual retreat

Scholarships

<u>Fund Source</u>	<u>Amount</u>
Private Scholarships	\$ 4,941,406
Foundation	\$ 1,217,774
Institutional/ Dept.	\$ 948,878
Fee Fund Inst.	\$ 9,051,722
Graduate Fellowship	\$ 3,007,700
State Scholarships	\$61,509,170
Athletic Service Awards	\$ 3,978,386